

Information Systems Career

Formed in 1914, Gladstone Ports Corporation (GPC) has been a vital part of the Gladstone community for more than a century, and the epicentre for Queensland's economic growth. We are a Company Government Owned Corporation (GOC), responsible for the import or raw material and the export of finished product associated with major industries in the Central Queensland region. GPC manages and operates three Port precincts - the Port of Gladstone, Port Alma Shipping Terminal and Port of Bundaberg. GPC identifies that our employees are critical to our success, employing approximately 700 people to perform a variety of management, trade, technical and administrative duties across our three Port precincts.

Information Systems Department overview

The Information Systems (IS) Department forms part of the Commercial portfolio. The IS department is a team of highly technical support staff, blending a mix of technical skills with people skills to engage our end users and customers, and provide them the tools to enable them to be efficient and effective in their roles. The IS department works within and across all business functions, and is responsible for understanding what changes and opportunities exist (or are being developed) in the broader IT industry and delivering those solutions to the business, which allow GPC to maximise its potential. The IS department is also people focused, working to develop the skills of our employees and customers, to help make their roles as technically easy as possible, so they can focus on what they do best.

Roles within the Information Systems team



- Information Systems Manager
- Information Systems Team Lead
- Service Desk Analysts
- Information Systems Database and Applications Developer
- Information Systems Database and Applications Support
- Information Systems Business Analyst
- Information Systems Project Manager/Lead
- Information Systems Infrastructure Engineer and Administrator
- Information Systems End User and Desktop Administrators
- Information Systems Security Specialist

There are 7 main categories of activities undertaken by the Information Systems Department which incorporate:

- IS Business Analysis and Partnership
- IS Project Delivery and Implementation
- IS Application Services
- IS System Services (Infrastructure Services)
- IS Workplace Services (End User Services)
- IS Security Services
- Leadership and Planning

What makes a good Information Systems Officer

- Technical and practical skills
- Ability to engage with a wide cross section of the business to help solve problems and provide advice
- Comprehensive knowledge of applicable legislation
- The ability to deliver to tight timeframes and deal with competing priorities
- An adaptable attitude and approach, as Information Systems constantly evolve and be reinvented rapidly
- An appetite to assist others and champion new products and services
- Thorough understanding of our operation including any monitoring and reporting requirements.

It is essential that all GPC employees:

- Have the ability to work safely, and
- Follow work procedures and instructions.

Common tasks

- Technical and practical skills
- Ability to engage with a wide cross section of the business to help solve problems and provide advice
- Comprehensive knowledge of applicable legislation
- The ability to deliver to tight timeframes and deal with competing priorities
- An adaptable attitude and approach, as Information Systems constantly evolve and be reinvented rapidly
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Applying for a career with GPC

OUR BENEFITS

GPC prides itself on being an outstanding local employer in the Central Queensland region. Some examples of our core employee benefits are outlined below:

- Corporate/Safety Wardrobe – reissued on a fair, wear and tear basis. Specialist equipment is provided as required, based on risk eg snake gators for long grass
- Individuals other than casual or temporary employees with top private health insurance will have access to the Medical Reimbursement Scheme subject to the extent of their private health insurance cover arrangements. Employee pays the premium with GPC providing a top up scheme to the value of \$3,000 per calendar year for private health fund out of pocket expenses – not Medicare
- Yearly health check-ups are available for employees other than casual or temporary employees who are over 40 years of age. Employees under the age of 40 receive a check-up on a two-yearly basis
- Study Assistance Scheme (eligible after 12 months continuous service)
- Health & Well Being Scheme; (\$299.99/yr)
- Employees may participate in salary sacrificing arrangements towards a novated lease (vehicle).

WORK ENVIRONMENT

The IS department is based out of our corporate office in Yarroon street, however actively work across all business locations, including the operational areas at RG Tanna Coal Terminal, Port of Bundaberg, Port Alma, Gladstone Port Central and the Gladstone Marina and Parklands. There is some travel outside of the Central Queensland area required as part of the IS roles, to attend training, seminars and conferences which are relevant to career and skill development in line with GPC strategic goals. Employees in the specialised IS roles are generally remunerated through a salary package applicable to the accountabilities and responsibilities of the role in line with the individual's level of expertise.

WHAT WE LOOK FOR

As an applicant with GPC you will need to demonstrate to us that you have the capability to:

- Work safely in a heavy industrial environment
- Possess good communication skills, both written and verbal
- Be motivated to learn and develop new skills
- Have the ability to work constructively in a team.

There are several steps in the recruitment process which may include aptitude testing, assessment centre participation, work assessments, interviews, medicals (including a Function Capacity Evaluation) and reference checking.

HOW TO APPLY

Visit GPC's website at www.gpcl.com.au

Please ensure you have the following documents available when you submit your application:

- Cover Letter
- Response to Key Selection Criteria
- Resume
- Copies of relevant qualifications
- Drivers Licence.

MORE INFORMATION

For more information about a career opportunity with GPC, contact our Recruitment Team on:

P: (07) 4976 1686
E: recruitment@gpcl.com.au

